

Whiss – Confidential Digital Reporting Service

# Supporting open, safe and trustworthy communication within organisations

**Whiss** is a confidential reporting platform designed to help organisations create safer, more transparent workplaces. It gives employees and stakeholders a secure, easy-to-access channel to raise concerns, share observations and report issues, without fear of identification or reprisal. This supports healthier organisational cultures and strengthens trust in internal processes and governance.

## What it is

Whiss is a secure, independent reporting service that enables individuals to raise concerns about behaviour, processes, safety or culture within their organisation. Reporters can choose to remain anonymous or identify themselves, with confidence that their information will be handled professionally, impartially and confidentially.

The service is structured to support a wide range of reporting needs, from everyday concerns, to more serious matters and even positive suggestions. Whiss provides an alternative communication route that complements existing internal mechanisms, encourages earlier issue identification and helps organisations respond appropriately and proportionately.



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## Core features

- **Confidential reporting channel:** users can submit reports securely, with the choice to stay anonymous.
- **Access method** reporting online via a secure platform
- **Independent handling:** concerns are received and processed impartially by trained professionals.
- **Case management support:** structured follow-up support to help organisations review, triage and respond.
- **Guidance and signposting:** recommendations on next steps and appropriate organisational responses.
- **Data and insight reporting:** optional aggregated reporting to help organisations understand trends and priorities.

## Who it supports

Whiss supports employees, volunteers, contractors and other organisational stakeholders. It is suitable for organisations of all sizes and sectors, from small enterprises through to larger public-facing institutions. By broadening the ways people can speak up, WHISS helps create a culture where concerns are acknowledged and addressed constructively.

## How it works

Individuals use a dedicated Freephone number or secure online portal to submit their report. They are guided through a structured process that captures key details while ensuring privacy and clarity. Reports are received by trained intake professionals, who organise the information for appropriate review by designated organisational contacts. Guidance and optional support are provided throughout.

## Why it matters

Organisations benefit from safe, confidential channels for raising concerns because they support **early awareness, trust in leadership**, and **stronger internal culture**. Whiss helps bridge gaps between formal HR processes and everyday working experiences, enabling concerns to be voiced in confidence and handled with professionalism and respect. By encouraging open communication, organisations can address risks, improve wellbeing and reinforce their commitment to ethical and transparent practice.

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